Connecting to Wireless Network

ETC Department

Here are the step by step procedure on how to connect your device on the college wireless network.

Step 1: Enable Wi-Fi setting on your device and select *Student* Profile
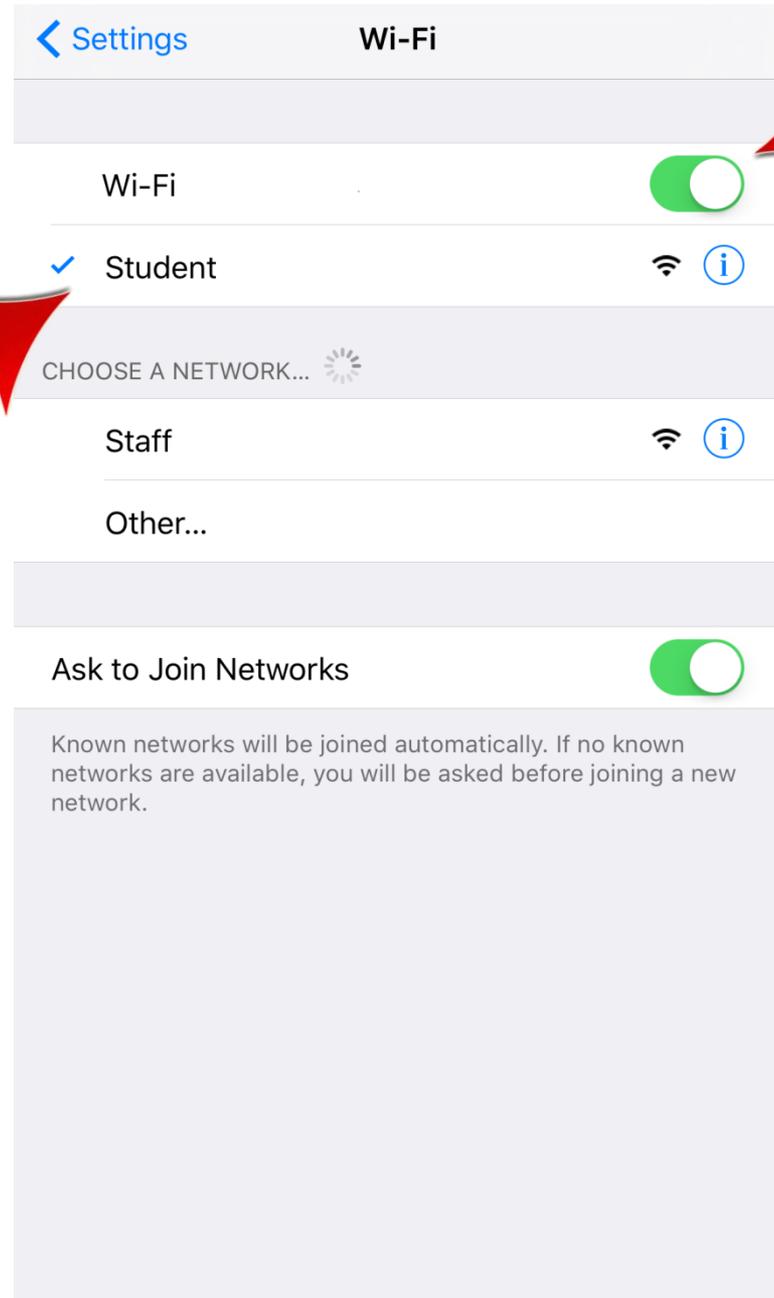
Step 2: Open your default browser and type any URL on the address bar.

For iPhone: Safari

For Android: Internet

Step 3: If the NCT Authentication Portal appears, type your username and password then click *Sign On*

Step 4: If the entered user account is correct, a new screen will appear then click *Start*
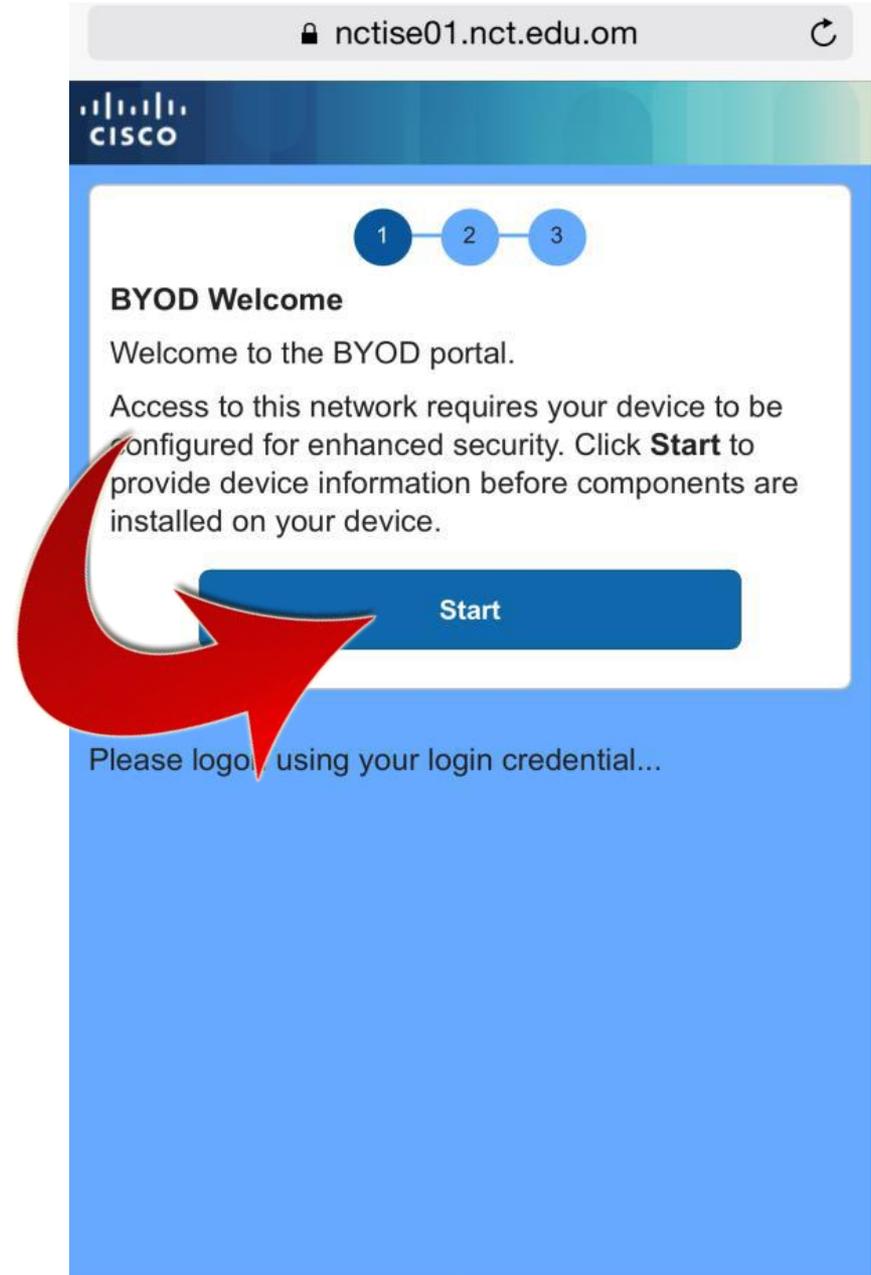
Step 5: Type username on the *Device Name* and device model on the *Description* box and then click *Continue*
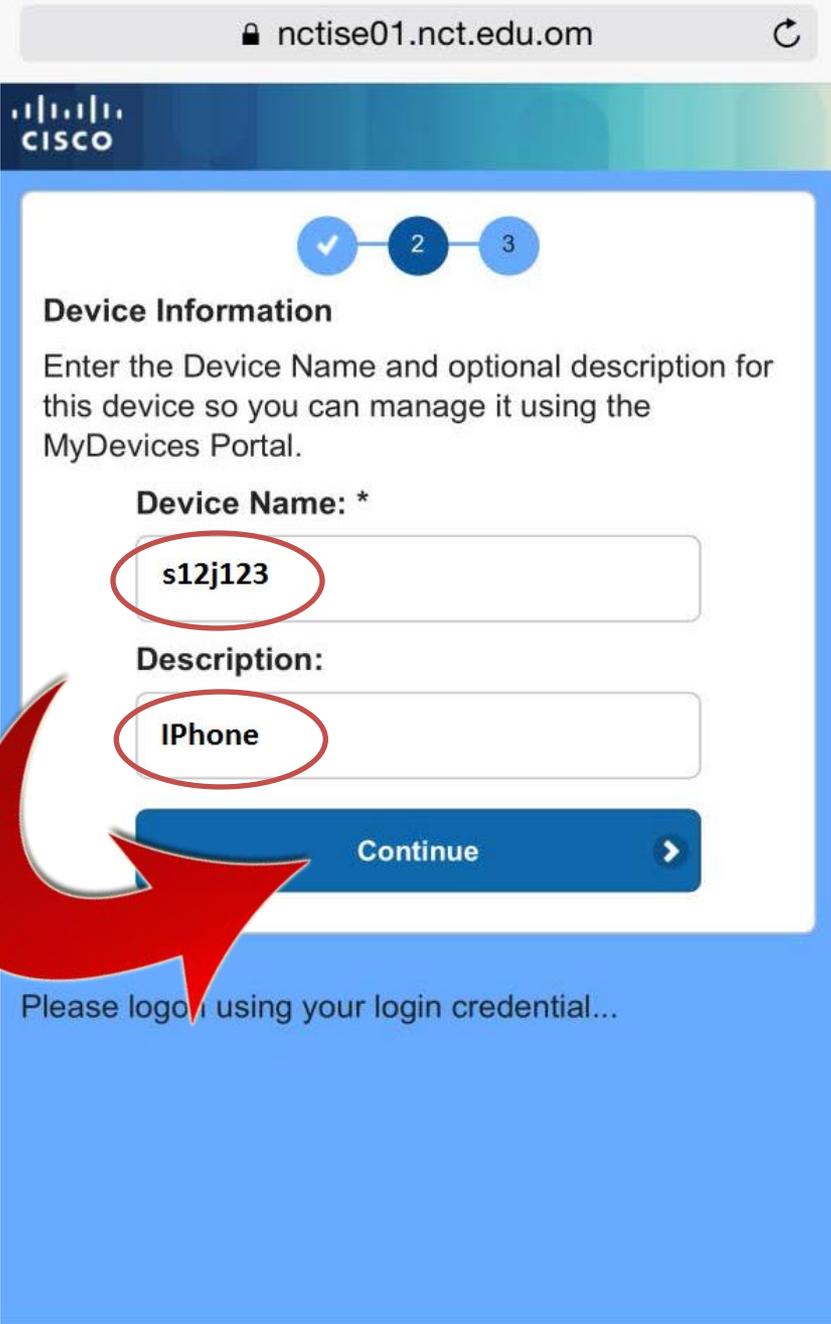
Step 6: A new screen will appear, wait until it finishes the device registration.
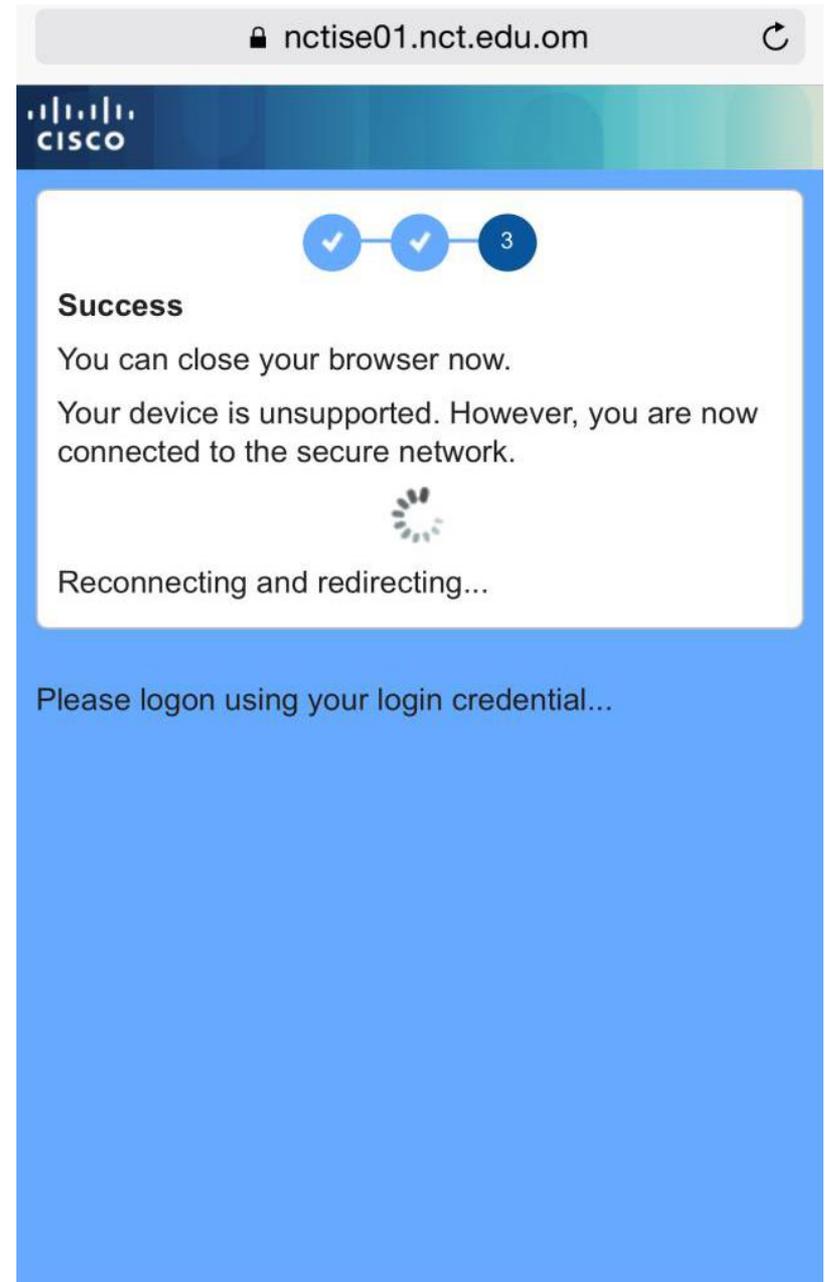
Step 7: When NCT mobile site appears, registration is successful. You can now start browsing.

F A Q

Frequently Asked Questions

What if I forgot my username or password?

The username and password for connecting to Wi-Fi is the same as the other services offered by the college. If you forgot any of them, kindly fill-up an Eservices Concerns Form found on the NCT website.

What if I do not have user account?

To have a user account, you should be a legitimate staff or student of NCT. If you are a new student/staff, kindly follow-up your user account to the ETC Network Group.

What if the NCT Authentication Portal is not showing or loading?

NCT Authentication portal loads automatically if the procedure is correct. There are several reasons why the portal is not loading;

1. You are connected to the wrong profile. (Q7)
2. You are not using the device default browser.
3. Your device is connected to VPN.
4. You didn't accept the browser certificate.
5. You're previously connected to other profile. (Q7)

If you need assistance and other concerns, kindly proceed to the department technician.

Why do I need to register my device to the college Wi-Fi?

In order for the college to assure your safety and security of your connection, devices must be registered. You will not be connected to the college network if your device is unregistered and unauthenticated.

Can I connect to Wi-Fi even if I am connected to VPN?

No, because VPN is not recommended due to its safety and security risk.

Can I connect to other wireless profile?

Yes, but your device cannot be registered to access the college Wi-Fi network.

How can I restore my connection, if I accidentally connect to another profile?

If in case you accidentally connect to other profile, here are the steps on how to reconnect to the previous one.

- Forget the new profile where you have joined.
- Restart your Wi-Fi connection.
- Connect to you previous profile.

If in case still not work, proceed to the ETC-Wireless Administrator.

Why do I need to tap the advance button if I am using Chrome on Android?

Wi-Fi device registration is a secure authentication method which checks the certificate of your device.

After successful registration, still I cannot browse or use the Internet.

Kindly ask the assistance of the department technician.